Assignments Due

1. Read chapters 1 & 2 in Evans & Lindsey.
2. Listen to the on-line lecture for this week (about 30 minutes).
3. Read the Quality Progress article. Consider the main thesis of the article.
4. Go to the Discussions page in BMS.
   a. Evans & Lindsey discuss... Consider that perspective.
   b. The author proposes... Process Map. As students...
   c. Be sure to respond.

Please contact me if you have any questions regarding the assignments.

Internet Explorer users right click on the link to Windows media file and choose Save Target As to download to your computer. Once it is downloaded it can be opened and viewed.